



Our top priority is the health and safety of our members, the communities we visit and our staff.

We will host our event with measures in place following consultation with government health authorities and the implementations of the [Shangri-La Group](#) and other respective venues.

We will build a set of operational protocols relying on best practices, best advice, and best outcomes. We will communicate those details as we get closer to our event date in February 2021.

As our understanding of COVID-19 is still evolving, we are constantly monitoring the updates of Government authorities. In the unfortunate event the conference can no longer take place in February 2021 we share the following terms and conditions of your ticket payment.

- In the event of the cancellation of the conference by the organisers, attendees are eligible for a full refund or credit worth 100% of the original ticket value. The credit can be used to book a future event ticket for an IR Global conference.
- In the event the attendee is no longer able to attend the conference due to impact specifically related to Covid-19 (whether this be related to travel restrictions, quarantine period in place or either Bangkok / location of member becoming a hotspot), the attendee is eligible for a full refund or credit worth 100% of the original ticket value. The credit can be used to book a future event ticket for an IR Global conference.
- For any reason the attendee can no longer attend the conference and the reason is not Covid-19 related our [standard terms and conditions](#) apply.
- All tickets must be paid in full to secure your attendance at the conference. Any tickets unpaid by 8th December 2020 will be cancelled.
- IR Global takes no responsibility for any additional costs incurred due to the cancellation of the event. This includes (but is not limited to) travel and accommodation.
- It is the responsibility of the attendee to ensure they have checked the travel regulations from their country to Thailand and are responsible for ensuring they have all the relevant requirements to enter the country over the conference dates.

For further information and advice on travel restrictions, visit the [World Health Organization's](#) travel advice page.

If you have any questions please contact events@irglobal.com